



**Heritage Bank Customer Service Center**

*Speak with a representative for assistance with account questions and service requests*

800.455.6126

[support@heritagebanknw.com](mailto:support@heritagebanknw.com)

**Heritage 24/7 Access Line**

*Check balances and transfer funds  
Lost or stolen debit card and reporting fraud*

888.505.9150

**Personal Online & Mobile Banking**

800.455.6126

[support@heritagebanknw.com](mailto:support@heritagebanknw.com)



To get the mobile app, search HeritageBankNW in your app store

**Business Online & Mobile Banking**

*Heritage Direct*

800.455.6126

[support@heritagebanknw.com](mailto:support@heritagebanknw.com)



To get the mobile app, search HBDirect in your app store

**Digital Banking - Commercial**

*Remote deposit capture, ACH & wires and positive pay*

844.510.4659

[digitalbankingcommercial@heritagebanknw.com](mailto:digitalbankingcommercial@heritagebanknw.com)

**Debit Cards**

*24/7 Lost or stolen card and fraudulent transaction reporting*

800.455.6126

After hours:

Select #2 for lost or stolen

Select #6 for fraud

**Credit Card Service Center**

Available 24/7

800.423.7503 General inquiries

800.325.3678 Lost or stolen card

International (Please call collect):

727.570.4849 General inquiries

727.570.4881 Lost or stolen card

[mycardstatement.com](http://mycardstatement.com)

**Check Orders**

*Order checks by phone or online*

800.455.6126

[ordermychecks.com](http://ordermychecks.com)

**Mailing Address**

Heritage Bank

PO Box 1578

Olympia, WA 98507

**Routing Number**

325170835

**Website**

[heritagebanknw.com](http://heritagebanknw.com)

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**Your Branch**

**Your Relationship Manager**

